We are hiring!

Software Technologist

*This is a _fully remote_ position.

As a Software Technologist I, you will be an integral part of a Software Product Team. Even with minimal experience, you will learn your team's assigned products and assist in providing exceptional technical support to clients.

Key Responsibilities

- **Mastering EQuIS Products:** Developing a deep understanding of the features and functionality of EQuIS products to become a subject matter expert.

- **Technical Support:** Collaborating with your team to deliver exceptional product technical support to valued clients.

- **Case Summaries and User Stories:** Assisting in creating comprehensive case summaries and user stories to enhance our product development process.

- **Client Engagement:** Attending and actively observing client meetings to ensure we meet our clients' needs effectively.

- **Escalation Procedures:** Implementing standard operating procedures to escalate cases to other team members when required.

- **Forum Engagement:** Reviewing and contributing to forum posts initiated by fellow team members to enhance our community knowledge base.

- **Team Collaboration:** Actively participating in team meetings, fostering communication, and sharing knowledge to drive our collective success.

Requirements:

- **Problem-Solving Skills:** Demonstrate ability to solve complex problems efficiently.

- **Software/Web Proficiency:** Experience with standard software and web applications.

- **STEM Background:** Academic or work experience in STEM fields such as Chemistry, Environmental or Geological Sciences, Computer Science, Engineering, or Geography.

Additional Qualifications:

- **Data Management Knowledge:** A foundational understanding of environmental data, data management, and databases is advantageous.

- **IT Background:** Previous experience in IT support is a plus.

Send your latest CV to
hr@digitalenvi.com

Deadline of application is
15 January 2024

Digital Envi Incorporated